



Service & Support

The all-inclusive solution – Helping businesses achieve maximum results with expert light gauge steel support, training and consulting services



Innovation Integration Sustainability

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Achieve increased profitability, efficiency and productivity with the FRAMECAD Total Solution.

End to end enablement and support from industry experts

Behind FRAMECAD's cutting edge software and production equipment is a pool of expertise in design, engineering construction, automated manufacturing and best practice principles. With years of experience and knowledge, the FRAMECAD team provide businesses with the tools for success, by offering a proven training system, and around the clock access to technical expertise. Our unique combination of award-winning technology and personal service gives

cold-formed steel manufacturing operations all over the world the confidence to advance.

FRAMECAD Services streamlines the implementation process for optimum factory installation. Delivering not only high throughput manufacturing capability, FRAMECAD also provides businesses with the essential expertise and guidance to plan and deploy a successful, profitable operation.



1 Getting Started

Factory Implementation

- Plant installation and commissioning
- Technical support and maintenance contracts

The implementation process begins with factory layout planning; which is based on the businesses requirements and projected throughput. Service options for process and operational management provides strategic business and factory management guidance to new customers.

FRAMECAD Services project managers are assigned to ensure your factory rollout is delivered seamlessly. Additionally FRAMECAD factory managers can be deployed onsite to train and manage your production team. An end-to-end training and enablement plan is available to get your team up and running quickly – from production to onsite erection.

Production Training

- Assembly and onsite erection training
 - Training academies – software and manufacturing
- FRAMECAD Services provides effective enablement programs through the FRAMECAD Training Academies, which delivers practical plant operation, software, and frame assembly training programs around the globe. Training on building techniques and factory assembly ensures businesses gets up and running quickly.

Technical Support

- Annual factory inspections
- Maintenance and service support

FRAMECAD delivers a range of services on an annual basis, to ensure our customer's factory continues to run at optimum production levels post initial installation. From annual factory inspection to continued enablement and business management, FRAMECAD Services continues to support cold-formed steel manufacturing operations with various renewable support programs. Annual maintenance programs are available to ensure maximum plant uptime.

Design Services Support

- Cold-formed steel design guidance and advice
- Detailed cold-formed steel framing designs based on clients' requirements
- Design checking prior to engineering verification to streamline approval processes
- Service contracts for ongoing staff training
- Design development services

The expertise of our FRAMECAD Design Services team is available to customers who want to outsource their building detailing. They can also check drawings for customers who are training new staff on the use of FRAMECAD Software products.

The FRAMECAD Design Services team can also provide general guidance on the process required to meet local standards, regulations, laws, or building codes.

2 Next Steps

Best Practice

- Plant operators and factory management
- Factory set-up and production optimization
- Cold-formed steel manufacturing process consulting
- Business and project feasibility consulting
- Project management of factory deployments

FRAMECAD Consulting Services provides a team of experienced management technicians to work with customers in delivering business and go-to-market plans with project financial analysis reporting.

To build an implementation and enablement plan, FRAMECAD assists in specifying resource requirements and completes a training needs analysis with the customer.

Once initial planning is completed, FRAMECAD Consulting works with the business to optimise factory set-up and enablement, focusing on increased productivity, profitability, and staff training. This is supported by a range of industry-leading services, from factory and business planning, through to operational, and industry consultation.



To find out more or to purchase any of the FRAMECAD Services please contact your Regional Client Manager.



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